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**ANNUAL
REPORT**
FOR THE FISCAL YEAR
2020 / 2021



DURHAM
Children's Aid Society

PEOPLE WE SERVED 2020 / 2021

SERVICES TO FAMILIES

| | 2020 / 2021 | 2019 / 2020 |
|---|-------------|-------------|
| NEW CHILD PROTECTION INVESTIGATIONS | 4,077 | 4,811 |
| OPEN CHILD PROTECTION CASES AT YEAR END | 527 | 611 |
| FAMILIES SERVED BY PRENATAL SUPPORT | 34 | 59 |

SERVICES TO CHILDREN*

| | 2020 / 2021 | 2019 / 2020 |
|---|-------------|-------------|
| CHILDREN ADMITTED TO CARE | 114 | 97 |
| CHILDREN DISCHARGED | 139 | 173 |
| CHILDREN IN CARE SERVED DURING THE YEAR | 413 | 546 |
| CHILDREN IN CARE AT YEAR END | 310 | 335 |
| ADOPTIONS FINALIZED | 19 | 36 |
| ON-SITE HEALTH CLINIC VISITS | 211 | 737 |

DAYS CARE PROVIDED*

| | 2020 / 2021 | 2019 / 2020 |
|--------------------------------------|-------------|-------------|
| TOTAL CHILD DAYS CARE | 105,781 | 135,702 |
| TOTAL FOSTER AND KINSHIP DAYS CARE | 26,226 | 15,487 |
| PURCHASED FOSTER DAYS CARE | 13,532 | 22,806 |
| TOTAL GROUP DAYS CARE | 7,945 | 14,609 |
| CONTINUED CARE AND SUPPORT FOR YOUTH | 41,114 | 40,366 |
| TOTAL ADOPTION DAYS CARE | 7,921 | 10,791 |
| OTHER DAYS CARE | 3,302 | 4,811 |

VOLUNTEER SERVICES

| | 2020 / 2021 | 2019 / 2020 |
|---|-------------|-------------|
| TOTAL NUMBER OF VOLUNTEERS | 88 | 135 |
| TOTAL # VOLUNTEER DRIVES COMPLETED | 2725 | 17,702 |
| TOTAL KILOMETERS DRIVEN | 185,194 | 1,105,811 |
| TOTAL # VOLUNTEER ASSIGNMENTS COMPLETED | 2975 | 14,533 |
| TOTAL VOLUNTEER HOURS OF SERVICE | 3597 | 21,453 |

*SERVICES TO CHILDREN AND DAYS CARE PROVIDED NUMBERS ARE FROM OUR Q4 BUDGET SUBMISSION.



2020 / 2021 FINANCIAL SUMMARY

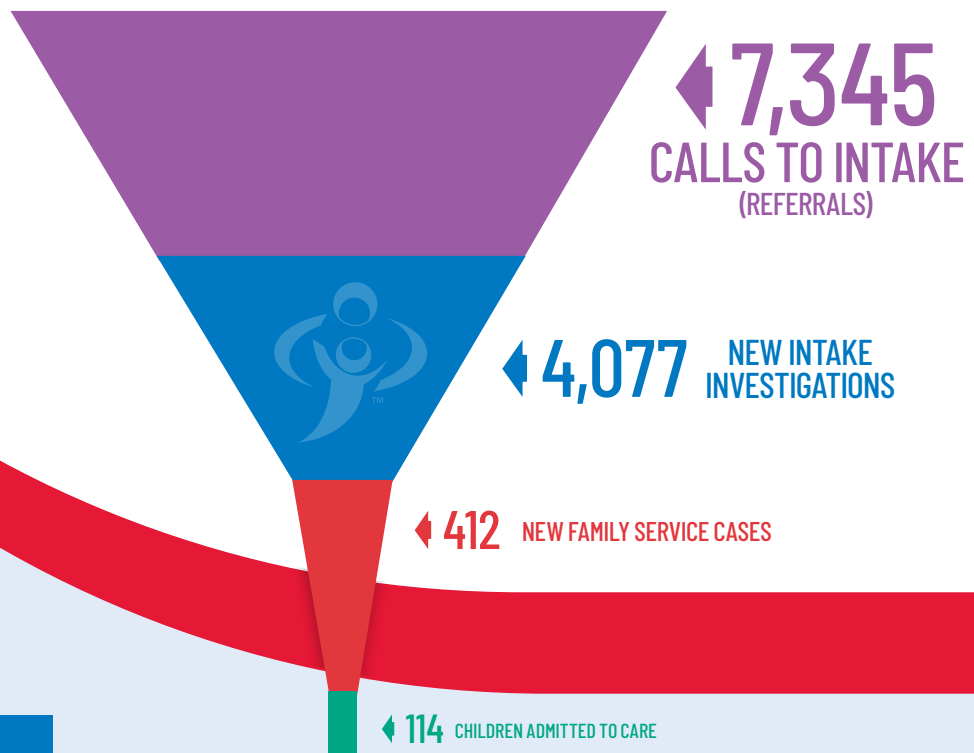
OPERATING REVENUE

| | 2020 / 2021 | 2019 / 2020 |
|----------------------|-------------------|-------------------|
| PROVINCE OF ONTARIO | 55,095,413 | 59,407,857 |
| BALANCED BUDGET FUND | - | 890,638 |
| OTHER | 4,284,122 | 5,768,026 |
| TOTAL | 59,379,535 | 66,066,521 |

OPERATING EXPENSES

| | 2020 / 2021 | 2019 / 2020 |
|---|-------------------|-------------------|
| SALARIES AND BENEFITS | 32,594,810 | 33,417,262 |
| BOARDING AND CLIENT SERVICES | 20,484,241 | 25,128,352 |
| ADMINISTRATION | 5,484,930 | 6,660,422 |
| TOTAL | 58,563,981 | 65,206,036 |
| (DEFICIT) / SURPLUS BEFORE SURPLUS CLAWBACK | 815,554 | 860,485 |
| PRIOR YEAR SURPLUSES PAID | (1,298,137) | |
| (DEFICIT) / SURPLUS FOR THE YEAR | (482,583) | 860,485 |

| | 2020 / 2021 | 2019 / 2020 |
|---|------------------|------------------|
| FUND BALANCES, BEGINNING OF YEAR | 6,754,955 | 5,894,470 |
| EXCESS OF REVENUE OVER EXPENSES (EXPENSES OVER REVENUE) | (482,583) | 860,485 |
| NET REMEASUREMENT GAINS (LOSSES) | (458,140) | - |
| FUND BALANCES, END OF YEAR | 5,814,232 | 6,754,955 |



HONOURARY MEMBERS

MEMBERS RECOGNIZED FOR THEIR DISTINGUISHED SERVICE TO THE SOCIETY.

| | | | |
|--------------------|-------------------|-------------------|------------------|
| George Ainsworth | Lynn Gyltyiuk | Beverly McDougall | Joan Skelton |
| Norma Ainsworth | Oswald Harmon | Charlie McDougall | Tim Smart |
| Deborah Bacon | Patricia Harmon | Carol Martel | Howard Smith |
| Eleanor Bain | Jordan Hepp | Sylvia Martone | Arlene Snyder |
| Bernadine Birchall | Jodi Hewett | Gary Mason | Ed Snyder |
| Pat Boon | Deanna Hill | Heather Mason | Jacqui Steer |
| Suzanne Bradbury | Lucy Hudson | Sharron Morrison | Kathie Steffler |
| Jan Brazier | Mary Jameson | Ted Morrison | Marie Steiner |
| Jim Brazier | Wayne Jameson | Tracey Newall | Kevin Sullivan |
| Bob Brozina | Ben Jarvenpaa | Dennis Norton | Sharon Swain |
| Rick Bunt | Tony Johnson | Mike Peace | Bev Swartz |
| Bertha Chipman | Linda Jones | Sue Pelyk | Howard Swartz |
| Barbara Clarke | Stephen Jones | Tim Pelyk | Brian Thornton |
| Donald Curran | Jackie Kent | Cecil Perryman | Marilyn Thornton |
| Patricia Curran | Gabe Kozma | Carol Povinsky | Julie Vendetti |
| Jim Dubray | Karen Lelievre | Wendy Sue Reid | Jackie Vieira |
| Florence Dykstra | Leonard Lelievre | Bob Roche | David Wade |
| John Dykstra | Dean Lewis | Ron Rollauer | Blair Walters |
| Rick Felstead | Eric Lewis | Bud Ross | Gary Wilson |
| Wendy Felstead | Barb Luciano | Kathy Ross | Jeff Wood |
| Martine Fournier | Sam Luciano | Maret Sadem- | Wendy Wood |
| Joyce Fuller | Rob MacFadden | Thompson | |
| Peter Fuller | Dorothea MacQueen | Lisa Sarsfield | |
| Judy Gallagher | Ron MacQueen | Dario Savio | |
| Kevin Gallagher | Jim McConnell | Wanda Secord | |
| Laura Green | Valerie McConnell | | |

(Updated April 8, 2021)



BOARD OF DIRECTORS AND SENIOR STAFF 2020 - 2021

OFFICERS

President
Robert Royer

Vice-President
Robert Woskosky

Treasurer
Joseph Idegwu

Secretary
Shafina Juma

Honourary Past President
Andrew Campbell

OTHER DIRECTORS

Dawn Ashford
Nana Ayiku
Laura Colwell
Julianne D'Aguiar
Aisha Delpeache
Stefanie Finateri
Fayrial Leung
Vera Mercier
Gabrielle Provencher
Piraveena Tharmalingam

SENIOR MANAGEMENT

Executive Director
Steven Woodman

Director of Services
Dawn Walcott Parris

Service Director
Isabel Khalaf

Service Director
Laurie McDougall

Service Director
Max Kryukov

Director of Finance and Administration
Veronica Adetoye

Director of Human Resources
Melissa Beckette-Batchellor

At March 31, 2021



DURHAM
Children's Aid Society